 BAY OF PLENTY DISTRICT HEALTH BOARD HAUORA A TOI CLINICAL PRACTICE MANUAL	ALLOCATION OF CARE FOR TANGATA WHAI ORA / SERVICE USERS WITH A CO-EXISTING DRUG / ALCOHOL AND MENTAL HEALTH PROBLEMS	Protocol CPM.M9.1
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OBJECTIVE

Collaboration and liaison of Bay of Plenty's Community Mental Health & Addiction Services (MH&AS) and Alcohol and Drug Service (BOPAS) to ensure "any door is the right door" for patients with co-existing problems (CEP).

Intake processes ensure that all clients presenting at mental health and alcohol and drug services are screened for CEP and staff allocations occur.

EXCLUSIONS

Children and Youth under 17 years of age are assessed for the SORTED programme and are referred to the MICAMHS Youth / Adolescent Team.

STANDARDS TO BE MET

1. Quadrant Model and "Referral Pathways"

The "Quadrant model" and "Referral Pathways" are designed to describe service roles and responsibilities in delivery of integrated care. The aim is to provide for tāngata whai ora / service users an integrated approach, where access barriers are minimised, and clients are offered an assertive, effective, efficient and responsive service.

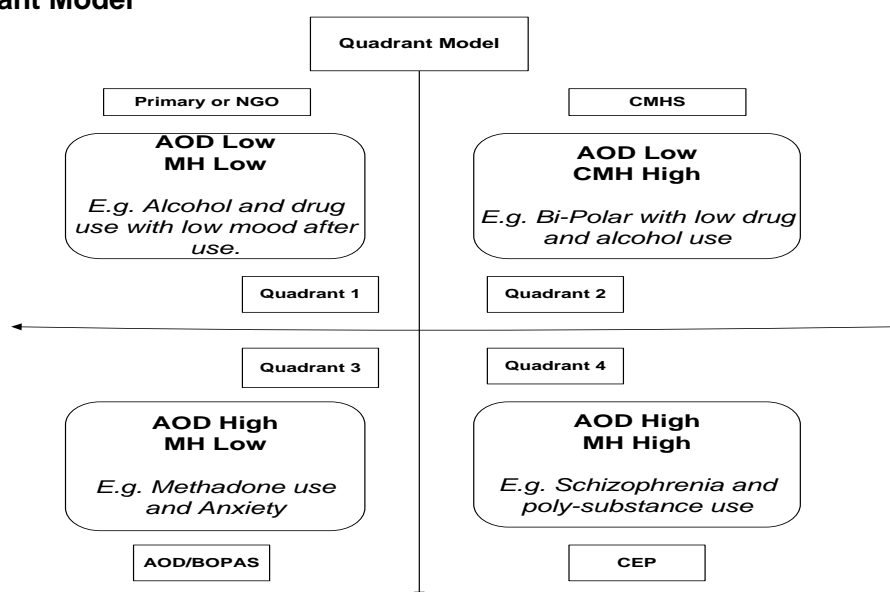
2. Assessment and integrated management

Screening and assessment of all tāngata whai ora / service users presenting in mental health and alcohol and drug services for CEP occurs; and use of appropriate clinical case management and intervention is delivered in a co-ordinated integrated manner.


3. Tāngata whai ora / service user centred

Services promote a tāngata whai ora / service user centred treatment and recovery approach with consideration of cultural needs; and incorporation of strategies to maintain engagement, enhance motivation and view a state of positive quality of life as the key outcome.

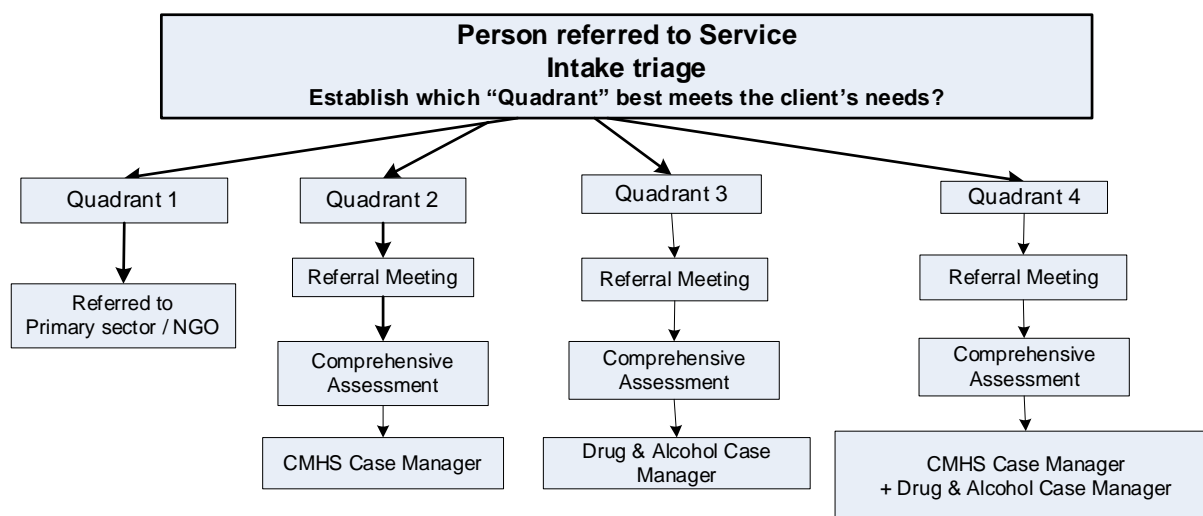
4. Quadrant Model



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5. Referral Pathways for Tāngata whai ora / service users-with CEP



REFERENCES

- [Integrated Solutions Service Delivery for People with Co-existing Mental Health and Addiction Problems. Ministry of Health. 2010.](#)

ASSOCIATED DOCUMENTS

- [Bay of Plenty District Health Board Clinical Practice Manual protocol CPM.M7.3 Adult Community Mental Health & Addiction Services - Referrals Management - Intake and Access](#)
- [Bay of Plenty District Health Board Clinical Practice Manual protocol CPM.M5.10 Assessment](#)
- [Bay of Plenty District Health Board Clinical Practice Manual protocol CPM M5.25 Referral to Mental Health and Addiction Services](#)
- [Bay of Plenty District Health Board Clinical Practice Manual protocol CPM.M5.30 Treatment Plan](#)

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